

# DOWNTOWN RESOURCE CENTER EDUCATIONAL SEMINARS

**Name:** \_\_\_\_\_

**Business:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Workshop Attending:**

Superior Customer Service

Cost Effective Advertising

## **Superior Customer Service & Selling**

Monday, January 30th

Having an effective customer service plan will increase your success!

## **Cost Effective Advertising**

Monday, February 27th

Developing your advertising program is crucial to the success of your business!

Both two-hour workshops will begin  
at 10 AM in the City Hall  
Council Chambers

Send Registration To:

CHRISTINA EMERY

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OFFICE OF ECONOMIC DEVELOPMENT

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